

# Meeting of the Patient Group, Tuesday 12<sup>th</sup> January, 2016

Dear Patients,

We will be posting updates after each meeting on the website as they take place every two months. We appreciate your support greatly.

Here are the notes from our January meeting:

- ✚ Wishing everyone had a happy and healthy New Year.
- ✚ The group listened to a talk from Greta Tanton the MacMillan Information Network Co-Ordinator, who is looking at improving the provision of Cancer Information to Patients in our Area.
- ✚ Friends and Family Test. This is a new Government initiative to monitor surgeries and grade them. The results will appear monthly on the NHS Choices website. It is important to fill these in on most visits to the surgery as this will improve our standing. It is possible to fill this in online at <http://www.seasidemedicalcentre.co.uk/> and follow the link on the right hand side of the page under Have Your Say.
- ✚ On Monday January 18<sup>th</sup> the phone system for the Practice will have been upgraded and all calls will be recorded as it is legally recommended now, and also used for training purposes. The new system will also tell you your place in the queue when you are holding at busy times.
- ✚ A date for your diary – Free BMI Health Check by NHS Health Trainer on Wednesday 27<sup>th</sup> January from 10am-12pm. Phone to book an appointment as places are limited.
- ✚ Our next meeting is Tuesday 8<sup>th</sup> March, 2016. Any questions or suggestions are welcome to be sent to [admin@derbyshire-turner.com](mailto:admin@derbyshire-turner.com) in subject box please put Seaside Medical Centre.

Best wishes,

The Patient Group Members