

# GUIDELINES FOR PATIENTS DURING COVID-19 PANDEMIC

FOR THE SAFETY OF ALL OUR PATIENTS AND FOR THE SURGERY STAFF, THE SURGERY DOORS WILL REMAIN CLOSED AND THE FOLLOWING RULES WILL APPLY:

- Patients **WILL ONLY** be let in to the surgery if they have a pre-booked appointment.
- Patients **WILL ONLY** be let in to the surgery at the time of their appointment – patients arriving early will be asked to wait in the car park; patients arriving late may well not be seen.
- Patients **MUST** attend on their own (unless they have a carer/translator who needs to attend with them). Children can only attend with **ONE** parent/guardian.
- Patients **WILL** be required to wear a face mask or appropriate alternative to cover their face and mouth.
- Patients **WILL** be asked to remove gloves upon entering the building and **WILL** be asked to use antibacterial gel on their hands (including children over the age of 2). Their temperature **WILL** also be taken.



**SDL01**