

# Meeting of the Patient Group, Monday 20<sup>th</sup> April, 2015

We would like to thank our patients for filling in the survey recently; the report is ready to view on the practice website.

Notes from our meeting in April:

- ✚ An Electronic Repeat Prescription System is to go live on June 11<sup>th</sup>, 2015. Patients who receive repeat prescriptions will be able to select a pharmacy of their choice to which the script will be automatically sent. Those still wishing to collect a prescription from the surgery may still elect to do this.
- ✚ Help is needed in maintaining privacy at the reception desk. Can any of you come up with an idea of how we could achieve this? E.g. a line on the floor to stay behind, or notices on the window of the reception desks or...?
- ✚ Friends and Family Test - This is a new Government initiative to monitor surgeries and grade them. The results will appear monthly on the NHS Choices website. It is important to fill these in on most visits to the surgery based on your experience. It is possible to fill this in online at <http://www.seasidemedicalcentre.co.uk/> and follow the link on the right hand side of the page under Have Your Say.
- ✚ The Spring Newsletter is out and can be found on [www.seasidemedicalcentre.co.uk](http://www.seasidemedicalcentre.co.uk) or pick up a copy at the practice.
- ✚ Our next meeting is Monday 15<sup>th</sup> June, 2015. Any questions or suggestions are welcome to be sent to [admin@derbyshire-turner.com](mailto:admin@derbyshire-turner.com) in subject box please put Seaside Medical Centre Patient Group or drop a note into the comment box at reception.

Thank you

The Patient Group Members