

Meeting of the Patient Group, Tuesday 11th August, 2015

- ✚ Eastbourne now has an Alzheimer's group for the Under 65's, which takes place on Tuesdays and Thursdays at 3VA, Saffrons Road, Eastbourne, 9am-4pm. For further information please look for notices and leaflets at the surgery.
- ✚ The National Patient Survey by the government takes place each year. Questionnaires are sent to randomly chosen patients to complete. The results are then published giving patients the opportunity to compare their local surgeries. This year's results are now available online. Our surgery came out with an above the national average score.
<http://www.seasidemedicalcentre.co.uk/surveyreport.aspx?p=G81017> if in future you should receive a survey please take the time to complete it as it gives a better perspective of patient views.
- ✚ Friends and Family Test. This is a new Government initiative to monitor surgeries and grade them. The results will appear monthly on the NHS Choices website. It is possible to fill this in online at <http://www.seasidemedicalcentre.co.uk/> and follow the link on the right hand side of the page under Have Your Say.
- ✚ It's nearly time for the annual flu injections. A list of dates will soon be available in the surgery and on the website.
- ✚ If you need access to any local support groups, the patient group members have put a substantial directory in each waiting room for patients use.
- ✚ Our next meeting is Tuesday 13th October, 2015. Any questions or suggestions are welcome to be sent to admin@derbyshire-turner.com in subject box please put Seaside Medical Centre.

Thank you

The Patient Group